

The County of Santa Cruz

Integrated Community Health Center Commission

MEETING AGENDA

June 7, 2023 @ 4:00pm - 5:00pm

MEETING LOCATION: In-Person - 1430 Freedom Blvd., Suite F, Watsonville, Ca 95076 and 1080 Emeline Ave., Bldg. D, Admin Conference Room, Santa Cruz, CA 95060 will connect through Microsoft Teams Meeting or call in (audio only) +1 916-318-9542, 500021499# United States, Sacramento Phone Conference ID: **500 021 499#**

ORAL COMMUNICATIONS - Any person may address the Commission during its Oral Communications period. Presentations must not exceed three (3) minutes in length, and individuals may speak only once during Oral Communications. All Oral Communications must be directed to an item not listed on today's Agenda and must be within the jurisdiction of the Commission. Commission members will not take actions or respond immediately to any Oral Communications presented but may choose to follow up at a later time, either individually, or on a subsequent Commission Agenda.

1. Welcome/Introductions
2. Oral Communications
3. May 5, 2023, Meeting Minutes – Action Required
4. Grant Application - Care Based Incentive Quality Improvement Program – Action Required
5. Grant Application - Central California Alliance Health Center-Provider Recruitment Integrated Behavioral Health Licensed Clinical Social Worker – Action Required
6. Grant Application - Central California Alliance Health Center-Provider Recruitment Medical Assistant – Action Required
7. Quality Management Plan - Action Required
8. Quality Management Update
9. Social Justice
10. Financial Update
11. CEO/COVID-19 Update

<u>Action Items from Previous Meetings:</u>	Person(s)	Date	Comments
Action Item	Responsible	Completed	

Next meeting: Wednesday, July 5, 2023, 4:00pm - 5:00pm **Meeting Location: In-Person** - 1430 Freedom Blvd., Suite F, Watsonville, Ca 95076 and 1080 Emeline Ave., Bldg. D, Admin Conference Room, Santa Cruz, CA 95060. Commission will connect through Microsoft Teams Meeting or call in (audio only) +1 916-318-9542, 500021499# United States, Sacramento Phone Conference ID: **500 021 499#**

The County of Santa Cruz Integrated Community Health Center Commission

Minute Taker: Mary Olivares

Minutes of the meeting held June 7, 2023.

TELECOMMUNICATION MEETING: Microsoft Teams Meeting - or call-in number +1 916-318-9542 – PIN# 500021499#

Attendance	
Len Finocchio	Co-Chair Officer
Caitlin Brune	At Large Officer
Rahn Garcia	Member
Marco Martinez-Galarce	Member
Kim "Coach" Campbell	At Large Ex officio
Dinah Phillips	Member
Maximus Grisso	Member
Gidget Martinez	Member
Amy Peeler	County of Santa Cruz, Chief of Clinic Services
Raquel Ramirez Ruiz	County of Santa Cruz, Sr. Health Services Manager
Julian Wren	County of Santa Cruz, Admin Services Manager
Mary Olivares	County of Santa Cruz, Admin Aide
Meeting Commenced at 4:05 pm and concluded at 4:59 pm	
Excused/Absent:	
Excused: Christina Berberich Absent: Michelle Morton Absent: Tammi Rose	
1. Welcome/Introductions	
2. Oral Communications:	
3. May 3, 2023, Meeting Minutes – Action Required	
Review of May 3, 2023, Meeting Minutes – Recommended for Approval. Rahn moved to accept minutes as presented. Marco second, and the rest of the members present were all in favor.	
4. Grant Application - Care Based Incentive Quality Improvement Program – Action Required	
Raquel reported they are expected to receive \$380,000.00 from the Central California Alliance for Health (CCAH) for funding. The program will prioritize by participating CBI practices for the three following quality measures: Immunizations for Children (Combo 10), Child and Adolescent Well Care Visits (3-21 years) and Cervical Cancer Screening. Caitlin motioned to approve the application as prescribed. Dinah second, and the rest of the members present were all in favor.	
5. Grant Application - Central California Alliance Health Center-Provider Recruitment Integrated Behavioral Health Licensed Clinical Social Worker – Action Required	
Raquel reported on the Central California Alliance for Health Recruitment Grant, for a Licensed Clinical Social Worker to help us with recruitment process. The provider recruitment program focuses on recruitment of high-need providers. Amount to be awarded is \$91,857.00. Rahn approved to execute then to ratify as presented. Coach second, and the rest of the members present were all in favor.	
6. Grant Application - Central California Alliance Health Center-Provider Recruitment Medical Assistant – Action Required	
Raquel reported on the Central California Alliance for Health Recruitment Grant in the amount of \$65,000.00 for a Medical Assistant. The Medical Assistant (MA) Provider Recruitment Program provides funding to support health care organizations in their efforts to recruit and hire medical assistants (MAs) to expand the capacity of primary care practices to serve more Medi-Cal members. Cailin motioned to move forward to approve. Coach and Marco second, and the rest of the members present were all in favor.	
7. Quality Management Plan - Action Required	
Raquel presented the Quality Management Plan for approval. She went through the changes which she stated there were no significant changes only small edits. Rahn motioned to accept as submitted. Marco second, and the rest of the members present were all in favor.	
8. Quality Management Update	

Raquel reported on the Quarterly QI Report out for Watsonville and Emeline. She reported that the Watsonville Clinic is working on a QI project called Helping Hands. They utilize a Community Health Worker to assist patients with cognitive disabilities with visits, extra reminders for visits, daily medication reminder calls, and coordinate transportation. Raquel also reported that the Emeline Clinic will utilize Community Health Worker to increase Adverse Childhood Event Screenings.

Raquel also reported back on some follow up items:

- **HRSA Survey weighted by gender and ethnicity:** Raquel found some information that stated the information you provide in this survey contributes to equity, diversity, and inclusion efforts at your health center. Where possible without violating confidentiality, the data will be broken out by race and ethnicity across workforce categories, allowing leadership to understand variation in health center staff experiences. The question was asked from one of the commissioners if there was a specific reason data not broken down by gender? Raquel stated she did not see this but would contact someone at HRSA to find out.
- **Patient Satisfaction Survey Results and HRSA Survey Questions:** This information was emailed out to the Commission on 6/7/23.

9. Social Justice

Caitlin wanted to remind everyone that June is LGBTQ Pride Month, she also brought up the topic of gender affirmative care. She asked commissioners to explore what does gender affirmative care mean to you? The commissioners went around the table and had a discussion of what gender affirmative care meant to them.

10. Financial Update

Amy reported on last fiscal year compared to this fiscal year all clinics the actuals are 5.5 million dollars off of what the budget says it should be. Amy then presented last fiscal year compared to this fiscal for the three individual clinics. Amy then reported on the grant drawdown for May that totals in the amount of \$1,924,333.00. Amy also reported on new grants/allocations/incentives that total in the amount of \$739,430.00. Lastly, Amy also reported on days in A/R, we are currently at 37.4 days.

11. CEO/COVID 19 update

Amy reported they had a great all staff retreat this month with guest speaker Elizabeth Morrison. Amy also reported that 280 employees will be receiving the CA Workforce Retention and Stabilization Payment (CWSRP) Clinic Workforce, each will receive \$1000.00, this will be going to the board for approval next Tuesday. Lastly, Amy reported that they can now bill for LMFT.

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Minutes approved _____ / / _____
(Signature of Board Chair or Co-Chair) (Date)

Fiscal Report

BY DR. JULIAN N WREN, MSW, ED.D.

6/7/23 INTEGRATED COMMUNITY HEALTH CLINIC COMMISSION MEETING



County of Santa Cruz (HSA)
FY 22/23 (All) (All)(Multiple Items)CLINIC
As of 4/30/2023

Division	CLINIC	-Y
Sub Program	(All)	-
GLKey	(All)	-
FiscalMonth	(Multiple Items)	-Y

Row Labels	2021-22 Last Year Annual Actuals	2021-22 Last Year YTD Actuals	2022-23 YTD Actuals	Last Year to Current Year Difference
REVENUE	(42,582,768)	(30,731,784)	(31,701,318)	(969,535)
05-LICENSES, PERMITS AND FRANCHIS	0	0	0	0
07-FINES, FORFEITURES & ASSMNTS	0	0	0	0
15-INTERGOVERNMENTAL REVENUES	(11,120,472)	(6,583,201)	(6,690,683)	(107,482)
19-CHARGES FOR SERVICES	(30,828,068)	(24,109,504)	(25,052,217)	(942,713)
23-MISC. REVENUES	(634,227)	(39,079)	261,620	300,698
25-OTHER FINANCING SOURCES	0	0	(220,038)	(220,038)
EXPENDITURE	45,307,287	34,002,121	37,203,103	3,200,982
50-SALARIES AND EMPLOYEE BENEF	27,942,273	22,226,508	24,565,843	2,339,334
60-SERVICES AND SUPPLIES	7,312,075	5,231,056	5,353,530	122,474
70-OTHER CHARGES	3,681,180	1,745,843	2,798,860	1,053,018
80-FIXED ASSETS	103,717	103,717	126,340	22,622
95-INTRAFUND TRANSFERS	6,268,043	4,694,997	4,358,531	(336,466)
Grand Total	2,724,519	3,270,337	5,501,785	2,231,447

Last Fiscal Year Compared to This Fiscal Year-All Clinics

County of Santa Cruz (HSA)
 FY 22/23 (All) (All)(Multiple Items)CLINIC
 As of 4/30/2023

Division CLINIC .Y
 Sub Program (All) .Y
 GL Key (All) .Y
 Fiscal Month (Multiple Items) .Y

Row Labels	2021-22	2021-22	2022-23	Last Year to
	Last Year	Last Year	YTD	Current Year
	Annual Actuals	YTD Actuals	Actuals	Difference
- REVENUE	(42,582,768)	(30,731,784)	(31,701,318)	(969,535)
05-LICENSES, PERMITS AND FRANCHIS	0	0	0	0
07-FINES, FORFEITURES & ASSMNTS	0	0	0	0
15-INTERGOVERNMENTAL REVENUES	(11,120,472)	(6,583,201)	(6,690,683)	(107,482)
19-CHARGES FOR SERVICES	(30,828,068)	(24,109,504)	(25,052,217)	(942,713)
23-MISC. REVENUES	(634,227)	(39,079)	261,620	300,698
25-OTHER FINANCING SOURCES	0	0	(220,038)	(220,038)
- EXPENDITURE	45,307,287	34,002,121	37,203,103	3,200,982
50-SALARIES AND EMPLOYEE BENEF	27,942,273	22,226,508	24,565,843	2,339,334
5100-REGULAR PAY-PERMANENT	16,433,814	13,005,999	14,371,134	1,365,135
51005-OVERTIME PAY-PERMANENT	255,001	193,156	248,640	55,484
51010-REGULAR PAY-EXTRA HBLP	1,121,929	914,279	815,475	(98,804)
51040-DIFFERENTIAL PAY	424,470	335,539	399,948	64,409
52010-OASDI-SOCIAL SECURITY	1,324,148	1,096,710	1,099,194	62,484
52015-PIERS	4,427,232	3,492,234	4,026,662	534,428
53010-EMPLOYEE INSURANCE & BENEFITS	3,579,987	2,873,167	3,145,259	272,093
53015-UNEMPLOYMENT INSURANCE	17,752	17,752	20,443	2,691
54010-WORKERS COMPENSATION INSURANCE	346,966	346,966	406,394	59,428
55021-OTHER BENEFITS MISC	10,973	10,706	32,692	21,986
60-SERVICES AND SUPPLIES	7,312,075	5,231,056	5,353,530	122,474
70-OTHER CHARGES	3,681,180	1,745,843	2,798,860	1,053,018
74231-PRINCIPAL ON ROU LEASES	164,899	0	0	0
74421-INTEREST ON ROU LEASES	57,832	0	0	0
75000-UNCOLLECTIBLE ACCOUNTS-EXPENSE	(46,708)	0	0	0
75220-CITY OF WATSONVILLE	46	46	0	(46)
75330-HSA COST ALLOCATION-ADMIN	2,410,537	1,359,368	2,199,651	840,283
75331-HSA COST ALLOCATION-COMBINED	1,094,574	386,428	599,210	212,781
80-FIXED ASSETS	103,717	103,717	126,340	22,622
95-INTRAFUND TRANSFERS	6,268,043	4,694,997	4,358,531	(336,466)
Grand Total	2,724,519	3,270,337	5,501,785	2,231,447

Last Fiscal Year Compared to This Fiscal Year-All Clinics
 Detail

County of Santa Cruz (HSA)
FY 22/23 CORAL STREET CLINIC (HPHP) (All)(Multiple Items)CLINIC
 As of 4/30/2023

Division	CLINIC	.Y
Sub Program	CORAL STREET CLINIC (HPHP)	.Y
GLKey	(All)	.
FiscalMonth	(Multiple Items)	.Y

Row Labels	2021-22 Last Year Annual Actuals	2021-22 Last Year YTD Actuals	2022-23 YTD Actuals	Last Year to Current Year Difference
REVENUE	(5,460,595)	(3,204,911)	(3,145,477)	59,434
* 07-FINES, FORFEITURES & ASSMNTS	0	0	0	0
* 15-INTERGOVERNMENTAL REVENUES	(3,705,268)	(1,928,430)	(1,490,336)	438,094
* 19-CHARGES FOR SERVICES	(1,640,776)	(1,256,656)	(1,647,255)	(390,599)
* 23-MISC. REVENUES	(114,551)	(19,825)	25,672	45,497
* 25-OTHER FINANCING SOURCES	0	0	(33,557)	(33,557)
EXPENDITURE	5,002,246	3,816,295	4,559,744	743,449
* 50-SALARIES AND EMPLOYEE BENEF	3,741,754	2,949,159	3,597,316	648,157
* 60-SERVICES AND SUPPLIES	1,105,292	890,696	956,132	65,436
* 70-OTHER CHARGES	222,731	0	0	0
* 80-FIXED ASSETS	23,670	23,670	6,295	(17,375)
* 95-INTRAFUND TRANSFERS	(91,201)	(47,230)	0	47,230
Grand Total	(458,349)	611,384	1,414,267	802,883

Last Fiscal Year Compared to This Fiscal Year-Homeless Persons Health Project

County of Santa Cruz (HSA)
FY 22/23 EMELINE CLINIC (All)(Multiple Items)CLINIC
As of 4/30/2023

Division CLINIC .Y
 Sub Program EMELINE CLINIC .Y
 GLKey (All) v
 FiscalMonth (Multiple Items) .Y

Last Fiscal Year Compared to This Fiscal Year-Santa Cruz Health Center

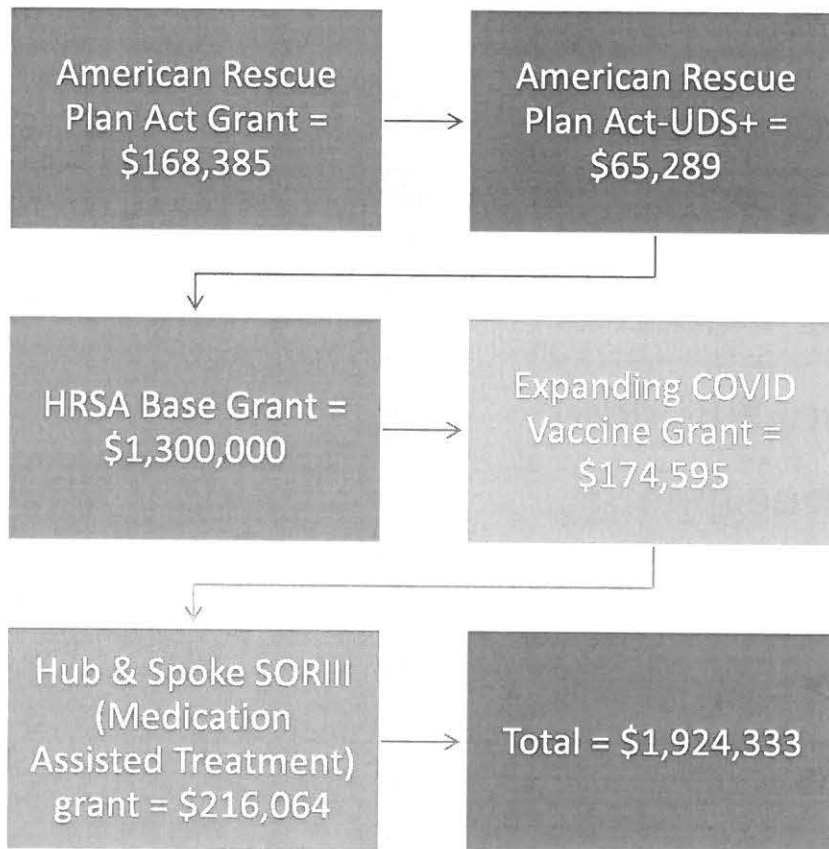
Row Labels	2021-22 Last Year Annual Actuals	2021-22 Last Year YTD Actuals	2022-23 YTD Actuals	Last Year to Current Year Difference
REVENUE	(9,632,677)	(7,202,881)	(6,822,387)	380,494
15-INTERGOVERNMENTAL REVENUES	(663,963)	(570,231)	(317,055)	253,175
19-CHARGES FOR SERVICES	(8,724,311)	(6,625,073)	(6,548,109)	76,964
23-MISC. REVENUES	(244,403)	(7,578)	120,439	128,016
25-OTHER FINANCING SOURCES	0	0	(77,662)	(77,662)
EXPENDITURE	11,806,660	9,286,597	9,172,677	(113,920)
50-SALARIES AND EMPLOYEE BENEF	10,388,451	8,421,117	8,345,384	(75,733)
60-SERVICES AND SUPPLIES	1,349,424	796,694	784,597	(12,097)
80-FIXED ASSETS	68,786	68,786	42,696	(26,090)
Grand Total	2,173,983	2,083,715	2,350,289	266,574

County of Santa Cruz (HSA)
 FY 22/23 (Multiple Items) (All)(Multiple Items)CLINIC
 As of 4/30/2023

Division	CLINIC	.Y
Sub Program	(Multiple Items)	.Y
GLKey	(All)	.Y
FiscalMonth	(Multiple Items)	.Y

Row Labels	2021-22 Last Year Annual Actuals	2021-22 Last Year YTD Actuals	2022-23 YTD Actuals	Last Year to Current Year Difference
REVENUE	(14,298,265)	(11,279,061)	(12,269,392)	(990,331)
05-LICENSES, PERMITS AND FRANCHIS	0	0	0	0
15-INTERGOVERNMENTAL REVENUES	(282,085)	(214,875)	(134,374)	80,501
19-CHARGES FOR SERVICES	(13,743,407)	(11,055,010)	(12,198,818)	(1,143,808)
23-MISC. REVENUES	(272,774)	(9,176)	136,186	145,362
25-OTHER FINANCING SOURCES	0	0	(72,386)	(72,386)
EXPENDITURE	12,930,538	9,931,269	10,981,229	1,049,960
50-SALARIES AND EMPLOYEE BENEF	9,157,565	7,104,323	8,079,933	975,610
60-SERVICES AND SUPPLIES	3,761,666	2,815,639	2,823,948	8,309
70-OTHER CHARGES	46	46	0	(46)
80-FIXED ASSETS	11,261	11,261	77,348	66,087
95-INTRAFUND TRANSFERS	0	0	0	0
Grand Total	(1,367,727)	(1,347,792)	(1,288,163)	59,629

Last Fiscal Year Compared to This Fiscal Year-
 Watsonville Health Center



Grant Drawdowns for May

New
Grants/Allocations/Incentives

Care Based Incentives = \$380,478

The Alliance Recruitment Grant (LCSW)= \$91,857

*The Alliance Recruitment Grant (MA) = \$65,000
(Applying for the grant)

Expanding COVID-19 Vaccination 2nd allocation =
\$202,095

Total = \$739,430

The payer mix of each state in 2023

Utah has the highest percentage of residents enrolled in commercial health plans (68 percent), New Mexico has the highest percentage enrolled in Medicaid (28 percent), and Maine has the highest percentage enrolled in Medicare (22 percent), according to a health coverage report published by insurance trade group AHIP in April.

California

Commercial: 54 percent
Medicaid: 24 percent
Medicare: 13 percent
Uninsured: 8 percent

Nevada


Commercial: 54 percent
Medicaid: 17 percent
Medicare: 17 percent
Uninsured: 11 percent

Arizona

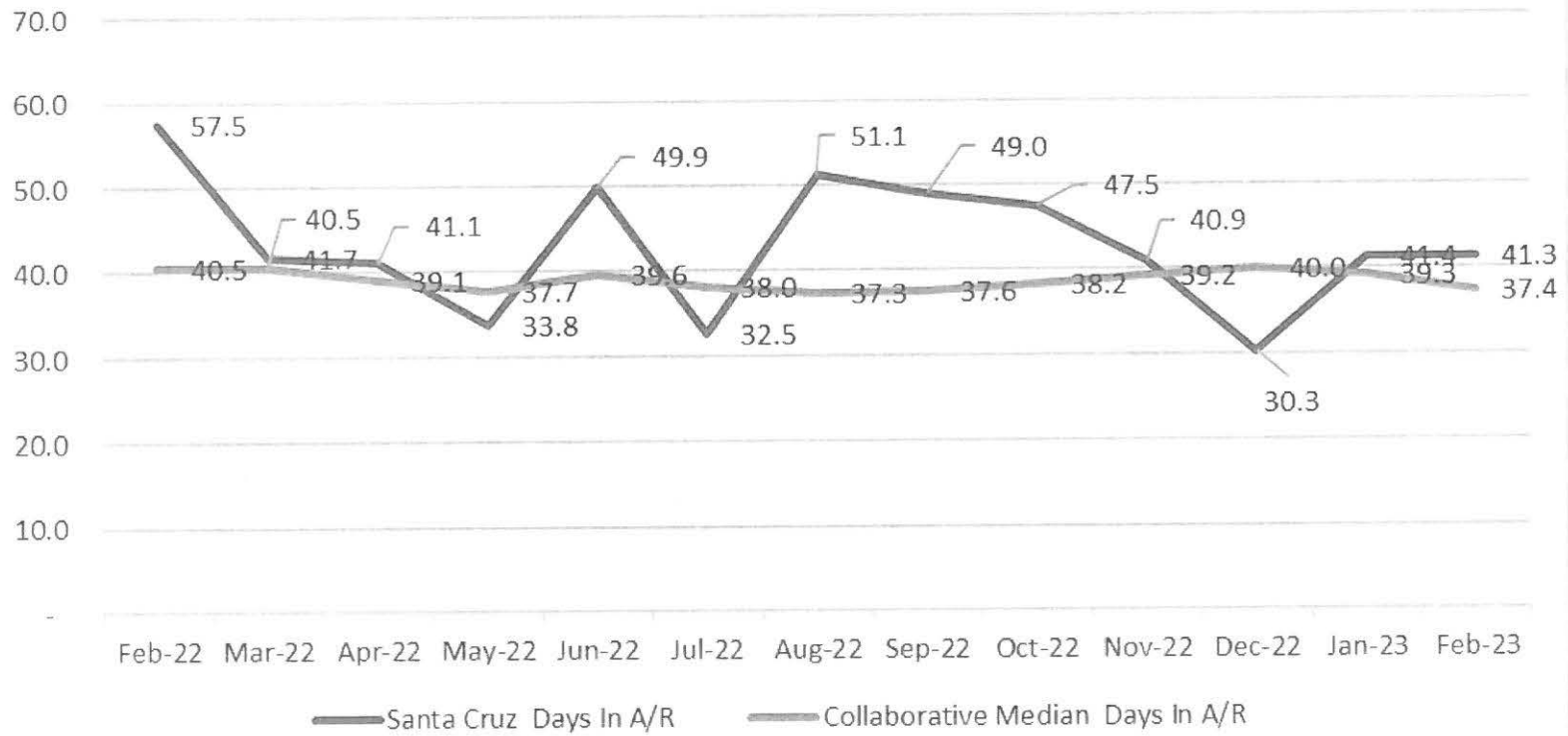
Commercial: 51 percent
Medicaid: 20 percent
Medicare: 16 percent
Uninsured: 10 percent

Texas

Commercial: 54 percent
Medicaid: 15 percent
Medicare: 12 percent
Uninsured: 17 percent



Days in A/R



References

4/30/23 Financials

April Revenue Cycle Scorecard





Central California Alliance for Health Incentive Funding: Action Required

Award Amount: \$380,478

Due Date: April 28, 2023

Award date: June 2023

Term Date: June 2023-December 31, 2023:

The program will prioritize the following measures for selection by participating CBI practices:

- Immunizations for Children (Combo 10)
 - Child and Adolescent Well Care Visits (3-21 years)
 - Cervical Cancer Screening
-



Central California Alliance for Health Recruitment Grant for a Licensed Clinical Social Worker: Action Required

Award Amount: \$91,857

Due Date: January 2023

Award date: April 26, 2023

Term Date: June 2023-June 2024

The Provider Recruitment Program focuses on recruitment of high-need providers.



Central California Alliance for Health Recruitment Grant for a Medical Assistant: Action Required

Award Amount: \$65,000

Due Date: July 18, 2023

Award date: October 25, 2023

Term Date: November 2023-November 2024

The Medical Assistant (MA) Provider Recruitment Program provides funding to support health care organizations in their efforts to recruit and hire medical assistants (MAs) to expand the capacity of primary care practices to serve more Medi-Cal members.



Clinic Services Division

Quality Management Report

June 2023



Quality Management Committee

- Central California Alliance for Health (CCAH) Quality Improvement Program (QIP) funding
 - Quarterly QI Report out for Watsonville and Emeline
 - Watsonville-Helping Hands: Utilize Community Health Workers to assist patients with cognitive disabilities with visits, extra reminders for visits, daily medication reminder calls, coordinate transportation.
 - Emeline-Utilize Community Health Workers to Increase Adverse Childhood Event Screenings
 - Quality Management Plan Review
-



Follow up items:

- **HRSA Survey weighted by gender and ethnicity:**

The information you provide in this survey contributes to equity, diversity, and inclusion efforts at your health center. Where possible without violating confidentiality, the data will be broken out by race and ethnicity across workforce categories, allowing leadership to understand variation in health center staff experiences.

- **Patient Satisfaction Survey Results and HRSA Survey Questions were emailed out to the Commission on 6/7.**

Questions?

Thank You

